STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6003305	A. BUILDING: _____ B. WING _____	C 06/17/2016

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
FRANKLIN GROVE LIVING AND REHAB	502 NORTH STATE STREET FRANKLIN GROVE, IL 61031

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S 000	Initial Comments Complaint Investigation #1613128 / IL86063 #1613153 / IL86092 A partial-extented survey was conducted	S 000		
S9999	Final Observations Statement of Licensure Violations : 300.610a) 300.690a) 300.1210b) 300.1210d)6) 300.3240a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.690 Incidents and Accidents a) The facility shall maintain a file of all written reports of each incident and accident affecting a resident that is not the expected outcome of a resident's condition or disease process. A descriptive summary of each incident or accident affecting a resident shall also be recorded in the progress notes or nurse's notes of that resident.	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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S9999	Continued From page 1	S9999		

Section 300.1210 General Requirements for Nursing and Personal Care
b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.
d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:
6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.
Section 300.3240 Abuse and Neglect
a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)

These requirements are not met as evidenced by:

Based on observation, interview, and record review the facility failed to ensure resident incidents were investigated to prevent recurrence. The facility repeatedly failed to investigate and record events where lift slings failed during transfers. The facility failed to ensure policies and procedures for falls, accident reporting, and manufacturer's guidelines were followed. The facility failed to ensure the structural integrity of the lift slings before using a sling during transfers with mechanical lifts. The facility failed to ensure staff performed safe transfers while using a

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S9999	Continued From page 2	S9999		

resident sling with a mechanical lift. The facility failed to have a system in place to ensure staff did not transfer resident with a worn out or damaged sling. The facility failed to ensure the integrity of the sling before staff used the sling during a resident transfer with a mechanical lift. These failures resulted in a sling breaking while R1 was being transferred on June 6, 2016. R1 fell and sustained fractures to both her lower extremities and was hospitalized on June 6, 2016. R1's fall contributed to her death on June 10, 2016.

The neglect existed between May 11, 2016 and June 17, 2016.

This applies to 4 of 5 residents (R1, R2, R3, R4) reviewed for policies and procedures in the sample of 5.

The findings include:

1. On June 9, 2016 at 1:15 PM, E12 Certified Nursing Assistant (CNA) stated during R1's mechanical lift transfer, the "black loop (on the lift sling) snapped and [R1] went down." E12 added "as far as I remember she went straight to the floor" and "it would be impossible to catch her when there's that much force." On June 10, 2016 at 2:00 PM, E13 (CNA) verified the sling loop ripped during R1's transfer on June 6, 2016.

R1's June 6, 2016 Incident Report shows R1 was transferred to the hospital after the fall. On June 8, 2016 at 3:30 PM, Z2 (hospital RN) stated R1 broke her left leg near her hip, and broke her right leg near her knee. On June 13, 2016 at 10:15 AM, Z2 (family member) stated R1 died on June

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S9999	Continued From page 3	S9999		

10, 2016. On June 14, 2016 at 8:30 AM, Z5 (hospital physician) stated R1's fall led to her fractures, which is why R1's condition deteriorated, and the injuries contributed to her demise.

On June 9, 2016, at 12:30 PM, E1 (Administrator) showed R1's torn lift sling to surveyors. The lift sling had four loops on each of its four corners that are used for attachment to the mechanical lift (one corner each to support a patient's arms, and one corner each to support a patient's legs.) One of the black support loops on the sling was ripped in half where the loop attached to the lift bar. On June 9, 2016 at 12:30 PM, E2 (Administrative Assistant/RN) explained the torn loop corresponded to R1's left leg during the transfer.

On June 9, 2016 at 12:30 PM, E1 examined the green support loops on the sling used during R1's June 6, 2016 transfer. Green fabric was missing from the surface of the green loops and the black threads underneath the green surface were exposed and flexible. E1 stated lift slings should be pulled from the floor if they look like they are frayed, or tearing, or do not look sturdy. On June 14, 2016 at 8:45 AM, E1 stated she would have pulled R1's mechanical lift sling on June 5, 2016 (prior to R1's fall) if she had seen the condition of the green loops then. E1 also stated, it is eveyone's job to ensure a sling is in good repair before using.

On June 9, 2016 at 1:05 PM, E5 (CNA Supervisor) stated the last time she checked the lift slings before R1's fall on June 6, 2016, was "probably three weeks ago." On June 14, 2016 at 2:40 PM, E2 (Administrative Assistant) stated there is no specific policy for the lift slings.

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S9999	Continued From page 4	S9999		

On June 14, 2016 at 1:35 PM, E20, (CNA) stated R1's June 6, 2016 fall was actually the second time a lift sling broke while transferring R1. A lift sling broke on R1 during a mechanical lift transfer shortly after she was admitted to the facility. E20 stated the first time R1's sling "just snapped" was during a transfer with E21 (CNA). On June 14, 2016, at 2:15 PM, E21 (CNA) verified R1's lift sling previously broke during a transfer not long after she was admitted, but he could not remember the date. . R1's Face Sheet shows she was admitted on April 27, 2016. 14, 2016.

2. On June 10, 2016 at 1:45 PM, E15 (CNA) stated she and E17 (CNA) were transferring R2 with the mechanical lift when the center of a lift sling loop ripped. R2 fell onto the bed. On June 14, 2016 at 9:45 AM, E17 verified R2 fell onto the bed when the sling loop ripped. On June 9, 2016 at 1:55 PM, E2 (Director of Nursing) stated it was reported to her that R2's full-body mechanical lift sling had broken the same way R1's lift sling did on June 6, 2016. E2 stated no incident report was written for R2 because R2's sling broke before R2 had really gotten off the bed and she had no injuries. When asked what staff can learn from "near-miss" occurrences, E2 replied "they teach us how to prevent them."

The date of the occurrence cannot be verified because no incident report was generated and there is no documentation in the nursing notes describing the incident.

On June 14, 2016 at 11:00 AM, E10 (CNA) stated she was present for a different instance where R2's sling broke during a transfer, this time on May 28, 2016. E10 stated she was transferring

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S9999	Continued From page 5	S9999		

R2 from the wheelchair into the bed with E20 (CNA). E10 stated R2 was not fully off her wheelchair and she and E20 used a stand-up lift to transfer R2 into bed. E10 stated the lift sling ripped on the fabric where the support loops are sewn to the main part of the sling. On June 14, 2016 at 1:35 PM, E20 verified R2's sling ripped while being transferred to her bed. On June 14, 2016 at 9:00 AM, Z6 (family member) stated "it happened once, and then it happened around two weeks later." On June 9, 2016 at 10:30 AM, R2 stated the sling broke twice during a transfer and she gets nervous and anxious during transfers because of the occurrences.

3. On June 10, 2016 at 10:30 AM, E16 (CNA) stated one of the lift sling loops snapped while R4 was being transferred. E16 stated she thought the incident occurred on May 11, 2016. On June 14, 2016 at 12:15 PM, E16 stated R4 was being transferred out of the bed into the wheelchair. E16 stated the transfer was almost complete and R4 was a few inches above his wheelchair in the air when the loop closest to the sling snapped. E16 stated R4 landed "a little sideways" in his wheelchair. On June 14, 2016 at 12:45 PM, E9 (CNA) stated he entered R4's room while E16 and E5 were transferring R4, and he saw R4's lift sling loop snap during the transfer. On June 10, 2016 at 10:35 AM, E18, Licensed Practical Nurse (LPN) verified CNAs reported that R4's sling loop snapped and he fell into his wheelchair during a transfer with the mechanical lift.

On June 9, 2016 at 11:45 AM, E11 (Restorative Nurse) stated she tracks the facility incident reports for falls or other incidents that occur that are "out of the norm." E11 stated she has no incident reports showing any residents fell from a

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S9999	Continued From page 6	S9999		

lift sling. E11 stated an incident report should be generated even if someone is in a mechanical lift sling and falls only inches. On June 10, 2016 at 11:00 AM, E11 stated if an occurrence is out of the ordinary and not consistent with a resident's care plan, an incident report should be completed. E11 added if an occurrence is a "near-miss" and the resident has no injuries, there should be an incident report for that, too.

4. On June 9, 2016 at 10:15 AM, R3 was in his wheelchair with a mechanical lift sling placed under him. The sling is left under the resident after the resident is transferred. The blue support loop on the sling near his right shoulder was torn.

On June 9, 2016 at 1:05 PM, E5 (CNA Supervisor) stated the last time she checked the lift slings before R1's fall on June 6, 2016, was "probably three weeks ago." On June 9, 2016 at 3:00 PM E5 and surveyors checked slings that were out on the floor for resident use. E5 removed 4 other mechanical lift slings that showed signs of damage or wear that were in use to transfer residents.

There were no documented incident/fall reports for R1's first fall, R2's falls & R4's fall. There was no documentation in the nurse's notes regarding these incidents. R1's fall report (dated June 6, 2016) does not show R1's fall was the result of a torn sling.

The facility's May 2016 Resident Accident/Incident Reporting policy shows "1.) An accident/incident report must be completed by the nurse on duty at the time of the accident/incident. A descriptive summary of the incident must be noted in the Nurse's Notes in the resident's chart." The policy shows "3.) Reports must be

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S9999	Continued From page 7	S9999		

forwarded to the Restorative nurse or designee upon initial completion for investigation and follow-up ..."
The facility's October 2015 Fall Policy "Purpose" section shows "Supervisors are required to investigate all incidents promptly for the purpose of preventing repeated incidents. The Nurse's Notes should contain complete information regarding the incident."

The facility's October 2015 Fall Policy "Procedure" section shows "2. B. Nursing personnel will timely complete an incident report ..." Section C. shows "Each fall will be reviewed by the Interdisciplinary Team (IDT) during daily IDT meeting or sooner. Root cause/extrinsic factors of the fall will be identified by IDT at this time. Care plan interventions to further prevent falls will be discussed and implemented, and the "IDT Post Fall Evaluation" form will be completed.
In the lift sling Owner's Operator and Maintenance Manual, Patient Slings, (dated 2008), Section I, General Guidelines, (page 5) shows "In case of damage, do not use the equipment."

Section I, General Guidelines, (on page 6) includes a "WARNING" that shows "After each laundering (in accordance with instructions on the sling), inspect sling (s) for wear, tears, and loose stitching. Bleached, torn, cut, frayed, or broken slings are unsafe and could result in injury. Discard immediately." Under "Care" (page 6), the manual shows "Air dry or dry at low temperature. Inspect with each use."

On June 9, 2016 at 12:30 PM, E1 stated [E5] checks the slings in the mornings either weekly or monthly, and laundry looks at them, too. On June 9, 2016 at 3:00 PM, E14 (Laundry Aid) stated he

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S9999	Continued From page 8	S9999		

usually has to dry the slings in the dryer at least once each week and he doesn't inspect the lift slings. On June 14, 2016 at 9:55 AM, E14 stated he sets the dryer on "C" setting to dry the slings. E14 added it depends on the load, but one dryer cycle doesn't dry the slings. On June 14, 2015 at 9:50 AM, E22 (Laundry and Environmental Supervisor) stated "C" setting on the clothes dryer is 160 degrees Fahrenheit.

In the Owner's Operator and Maintenance Manual, Patient Slings, (dated 2008), the Special Notes Section (page 4) categorizes the word "WARNING" as a "signal word," which is defined as "Warning indicates a potentially hazardous situation, which, if not avoided, could result in death or serious injury." The manual shows in Section I, General Guidelines, (page 5), "In case of damage, do not use the equipment." Section I, General Guidelines, (page 6) includes a "WARNING" that shows "After each laundering (in accordance with instructions on the sling), inspect sling (s) for wear, tears, and loose stitching. Bleached, torn, cut, frayed, or broken slings are unsafe and could result in injury. Discard immediately."

(AA)

Imposed Plan of Correction

Facility Name: Franklin Grove Living and Rehabilitation Center

Survey Date: June 17, 2016

Type of Survey: Complaint 1613128/IL86063 & 1613153/IL86092

Violation: AA

300.610a)

300.690a)

300.1210b)

300.1210d)6)

300.3240a)

Attachment B
Imposed Plan of Correction

Section 300.610 Resident Care Policies

a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.

Section 300.690 Incidents and Accidents

a) The facility shall maintain a file of all written reports of each incident and accident affecting a resident that is not the expected outcome of a resident's condition or disease process. A descriptive summary of each incident or accident affecting a resident shall also be recorded in the progress notes or nurse's notes of that resident.

Section 300.1210 General Requirements for Nursing and Personal Care

b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate

and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.

d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:

6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.

Section 300.3240 Abuse and Neglect

a) *An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.* (Section 2-107 of the Act)

This will be accomplished by:

I. A committee consisting of the Medical Director, Administrator, and Director of Nursing(DON) will review and revise the policies and procedures regarding accident hazards /assistance devices/adequate nursing supervision. This review will ensure that the facility's policies and procedures address, at a minimum, the following:

A. Recognition of situations that could lead to resident injury and /or death.

B. Appropriate reporting procedures for staff.

C. Appropriate and thorough investigations and follow-ups of accident hazards, inadequate assistance devices and supervision.

D. The facility's responsibilities to prevent further potential abuse and neglect while the investigation is in progress.

E. The facility taking appropriate corrective action when an alleged violation is verified.

II. Corrective actions to be taken to correct the deficient practice and prevent its reoccurrence:

A. The facility will conduct mandatory in-service training for all appropriate staff , within 30 days that addresses, at a minimum, the following:

1. Any new or revised policies and procedures, including actions needed to follow them that are developed as a result of this Plan of Correction.

B. All direct care staff being informed of their specific responsibilities and accountability for the care provided to the residents.

C. Review of both State and Federal requirements on establishing and maintaining a safe environment for residents.

D. Development and implementation of a policy and procedure on maintenance of mechanical lifts and lift slings including laundering, inspection, and remove from service when signs of wear are noted.

Completion date: Ten (10) days from receipt of the Imposed Plan of Correction.